



NWPD
COMMUNITY
ENGAGEMENT
UNIT

VOLUNTEERS

OUR VOLUNTEERS ARE AN IMPORTANT PART OF OUR CRIME PREVENTION PROGRAM AND HELP US ACHIEVE OUR GOALS IN REDUCING CRIME

PROGRAMS

Our volunteers are running programs such as Speed Watch, Cell Watch, Citizens Crime Watch Patrol, Lock Out Auto Crime, Stolen Auto Recovery, and Bait Car. Our volunteers are out multiple times a week at various times in order address different areas of the city and its needs.

EVENTS

Our volunteers join us at community events to help us grow our relationships with members of the community. They spend time answering questions, sharing important information and building relationships.

ENGAGEMENT

Our volunteers help us engage with many different groups in New Westminster. They engage with businesses, schools, religious organizations etc. in many different ways. They help spread important information and ensure that different groups are up to date on safety information, contact information and anything else they may find useful!

VOLUNTEER PROGRAM OVERVIEW

How our volunteer programs help meet our crime prevention objectives:

Monitor and report speeding behavior through radar and electronic signage.

CELL/SPEED WATCH

A vehicle owned by police and is intended to be stolen. The goal is to help reduce vehicle thefts of resident vehicles.

BAIT CAR

Patrol different areas of the city recommended by residents and report any suspicious activity.

**CITIZENS CRIME
WATCH PATROL**

Hand out notices advising residents if their vehicle is susceptible to Theft From Motor Vehicle.

**LOCK OUT AUTO
CRIME**

Run license plates through data base and report any matches to recover stolen vehicles.

**STOLEN AUTO
RECOVERY**

RESERVE CONSTABLES

Our Reserve Constables volunteer with the NRPD to contribute to public safety, engage with the community, and support regular members in their various duties. They participate in our crime prevention volunteer programs, disseminate information on safety, and contribute to proactive initiatives aimed at reducing criminal activity within the community. In some situations, volunteer reserve constables may be called upon to assist during emergencies, natural disasters, or other critical incidents by providing support to regular police officers, emergency responders, and the community.





We work with Project 529 to register bicycles and help reunite stolen bikes with its owner. We provide you with a shield that has a unique code which is then secured to your bike. You upload photos of your bike along with the shield and fill out information in order to make your bike identifiable. In the case that your bike is stolen, you report it to 529 Garage, and we are able to run any bikes we come across that have a shield.

If you would like to register your bike through 529 Garage, you can visit the NRPD front counter during business hours to obtain a shield.



Nextdoor

Nextdoor is the world's largest social network for the neighbourhood. Nextdoor enables truly local conversations that empower neighbours to build stronger and safer communities. Nextdoor is made up of real people at real addresses . By requiring members to use their real name and verified address, Nextdoor creates trust and accountability. This encourages neighbours to be their best selves online, leads to healthier and productive dialogue and inspires neighbours to lend a helping hand.

Nextdoor allows NWPD to reach and engage with more residents in the right places to increase trust and reduce crime in their communities.



CALLING THE POLICE

EMERGENCY CALLS

9-1-1

- Crime is in progress
- Suspect is on scene or fleeing
- Current or imminent threat to persons or property

(i.e. Assault, robbery, break-in, etc.)

NON-EMERGENCY CALLS

604-525-5411 OR NWPOLICE.ORG

- Crime has already been committed
- Suspect has left
- No active threat to persons or property

(i.e. Vandalism, suspicious person, etc.)

The NWPD has taken back non-emergency call taking Monday-Friday 8:00am - 4:00pm. Many non emergency calls can also be reported online.

RESOURCES OUTSIDE OF NWPD

PACT

The Peer Assisted Care Team (PACT) are a mobile, community-led team that offers support to individuals experiencing a mental health or substance use crisis. They can be reached at 778-727-3909.

SECLICKFIX

For maintenance issues related to city property, report using the SeeClickFix app or website. Visit: seeclickfix.com

SHARPS DISPOSAL

Discarded needles can be safely disposed of by calling the Purpose Society Mobile Health Van. Call or text them at (604)-351-1885.

BYLAW ENFORCEMENT

Bylaw enforcement is an integral part of maintaining a safe and livable environment in New Westminster by providing unbiased enforcement of municipal bylaws such as noise and parking. Visit newwestcity.ca to review city Bylaws.